



VACANCY

REFERENCE NR	:	VAC00536/25
JOB TITLE	:	Technical Manager: Internet and Security
JOB LEVEL	:	D3
SALARY	:	R 724 276 – R 1 086 415
REPORT TO	:	Senior Manager: Internet and Security
DIVISION	:	IT Infrastructure Services
DEPT	:	Network Technology Strategy and Security
LOCATION	:	SITA Erasmuskloof, Pretoria
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To manage and co-ordinate operational management, service management, technical management and project management activities. This includes the monitoring of service level agreements and ensure that customer expectations are met.

Key Responsibility Areas

- Manage and Co-ordinate Internet Service-related activities and projects;
- Provide direction and support to ensure compliance within Internet and Security environment
- Provide Internet and Security team with technical Leadership on service delivery, operations, projects/solutions implementation
- Manage Internet and Security resources, infrastructure, contract management and change controls
- Identifies, assesses, monitors and evaluates technical risks for Internet and Security
- Manage Internal and External vulnerabilities on the network.

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Engineering/ Computer Science /Information Technology or relevant qualification - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.

Certification: Network, Open -source or Security related certification will be an added Advantage.

Experience: A minimum of 8 years in the ICT field, including IT Governance, Planning, Procurement, implementation and maintenance/enhancements of integrated solutions across multiple hardware and software platforms with leadership, management, operational responsibility in a large corporate/public sector organisation including: minimum 3 years' experience in a management/leadership level/role. Experience should include the following: Internet protocols, services and standards. Experience with large to very large enterprise environments which include multiple site locations. Hands-on technical experience DMZ/Perimeter related network. Experience in designing, developing, and writing technical reports, business cases, procedure documents. Experience in preparing and facilitating technical design meetings, training, and deployment documentation. Extensive experience in interacting with customers.

Technical Competencies Description

Technical experience: Overall experience in technologies like DNS, email, web proxy, content filtering VPN technologies and concepts (MPLS, Remote Access, IPSEC, and ISAKMP) Firewall technologies and principles Computer and network security principles Network design Routing & Switching Service Level Management Security Architecture Design and Implementation Project Management Principles Security. Governance (Relevant Government Acts) Virtualization on UNIX host platform Security Solutions Development Mail Cleansing (Anti-spam) Internet Peering. Skills: Network/Infrastructure Management. Advanced knowledge in performance management, DMZ systems administrations and capacity planning. Strong understanding of DMZ/Perimeter security infrastructure and application components. Knowledge of change management principles, methodologies/best practices and tools Basic project management skills and understanding. Good communication skills, both written and verbal Stress and conflict management Analytical/Situation Analysis Problem Solving Relationship building and maintenance (Internal and External) Report and professional document writing. Presentation Skills Coaching. Personal Attributes / Behaviors: Agility, Collaboration, Customer Centricity, Integrity, Innovation and Empathy.

Technical competencies: Information Security and Application Protection; Network/Infrastructure Management

Leadership competencies: Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Innovation; Planning and Organising; Creative Problem Solving; Responding to Change and Pressure; and Strategic Thinking.

Interpersonal/behavioural competencies: Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 17 May 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.

- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.